

Volunteer charter

This charter sets out what you can expect from The Disability Resource Centre. It also says what the centre and others expect of you.

What you should expect from The Disability Resource Centre:

- Help to develop your Volunteer Plan to set out your goals and milestones
- Support from your supervisor and mentor
- Encouragement to progress and achieve and overcome any barriers
- To review your progress in meeting your goals
- A clean, safe, healthy and properly equipped environment
- Clear lines of communications and points of contact
- A certificate when you complete your volunteering placement
- A support structure in place to help you achieve our high standards
- An enjoyable, meaningful and high quality experiences
- Access to impartial information and advice and guidance on further opportunities
- To be highly valued member of the team

What The Disability Resource Centre expects of you:

- Participate fully to get the most out of your experience
- Try to attend your placement as agreed in your Volunteer Plan
- Keep in contact and inform us of any changes (e.g. availability)
- Help us to help you by keeping your records up to date
- Take care of any equipment you use and report any faults
- Maintain high levels of customer service standards
- Behave with courtesy and respect for centre staff, service users and volunteers
- Help us to continually improve this centre by giving us your suggestions and ideas

Should you require any further information please do not hesitate to contact us:
Call 01582 470900.

Visit: www.drcbeds.org.uk/help-us

Email: info@drcbeds.org.uk